

Buildium

TransUnion SmartMove

## Instructions for completing credit check

Your name will show here

Pacific Rim Realtors requests permission to perform a credit and background check as part of your application to lease a property at:

- address will show here

A secure TransUnion SmartMove™ account has been set up for you to review the details of the request. You will be able to confirm or decline the request after you sign in.

**No information will be shared with Pacific Rim Realtors until you authorize it.**

1. **Go to <http://buildium.mysmartmove.com>** to begin the tenant screening process
2. **Create a SmartMove account** using your email address your email address will show here  
On the Create Account page, make sure to select "I'm a Renter"
3. **Confirm or decline** the request
4. **Complete the confirmation process** by following the set of steps presented to you by SmartMove  
These steps may include questions about your income and assets as well as questions to verify your identity

If you have problems completing these steps or just have questions about this request, contact TransUnion SmartMove Customer Service at **866-775-0961**.

### Why do I need to follow these instructions?

You recently applied for a lease and the property owner wants to know more about you. SmartMove provides a safe, secure way for you to provide your credit and background information.

### Is my information safe?

Buildium has partnered with TransUnion — a trusted credit reporting company that safely houses data for more than 500 million people worldwide — to offer this service to our customers.

Your information is shared only with the property owner requesting it or their authorized agent and only after you approve the request.